

SpringMeade Health Center achieved an overall score of 92.4% on the Ohio Department of Aging 2006 Family Satisfaction Survey. The facility rated highest in the family satisfaction score of any facility in Clark, Greene, Miami, Montgomery, Preble, and Shelby counties. Over 23,000 family members completed surveys from Ohio's 970 nursing homes.

Researchers identified two key questions for families to consider.

Q - "Overall do you like this facility?"

A - SpringMeade scored 99.3% with the state side average being 89.7%.

Q - "Would you recommend this facility to a family member or a friend?"

A - SpringMeade scored an impressive 100% score with a state wide average of 88.6%. SpringMeade was one of the 17 facilities out of 930 statewide to score a perfect 100%.

Other areas the scored a 98% or better includes:

Overall are you satisfied with the quality of social workers in the facility? - 98.4%

Overall are you satisfied with the administration? - 99.3%

Overall were you satisfied with the admissions process? - 99.3%

Is the facility clean enough? - 98.6%

The survey was conducted for the Ohio Long Term Care Consumer Guide in 2006 between July and December 2006 by the Scripps Gerontology Center of Miami University, under contract with the Ohio Department of Aging. Full survey results are available on the Ohio Long Term Care Consumer Guide at [www.ltcoho.org](http://www.ltcoho.org).

All this would not be possible without the caring, hard-work, and dedication of every person at SpringMeade Health Center!!